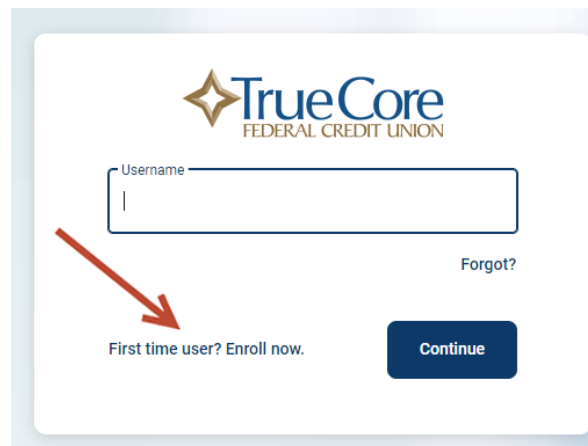




Digital Banking Enrollment Guide

To enjoy the freedom of digital banking, just follow these simple steps from our free mobile app or at www.truecore.org:

Step 1.

A screenshot of the TrueCore login page. At the top is the TrueCore logo. Below it is a "Username" input field with a vertical cursor. To the right of the field is a "Forgot?" link. At the bottom left, there is a link that says "First time user? Enroll now." with a red arrow pointing to it. At the bottom right is a dark blue "Continue" button.

TrueCore
FEDERAL CREDIT UNION

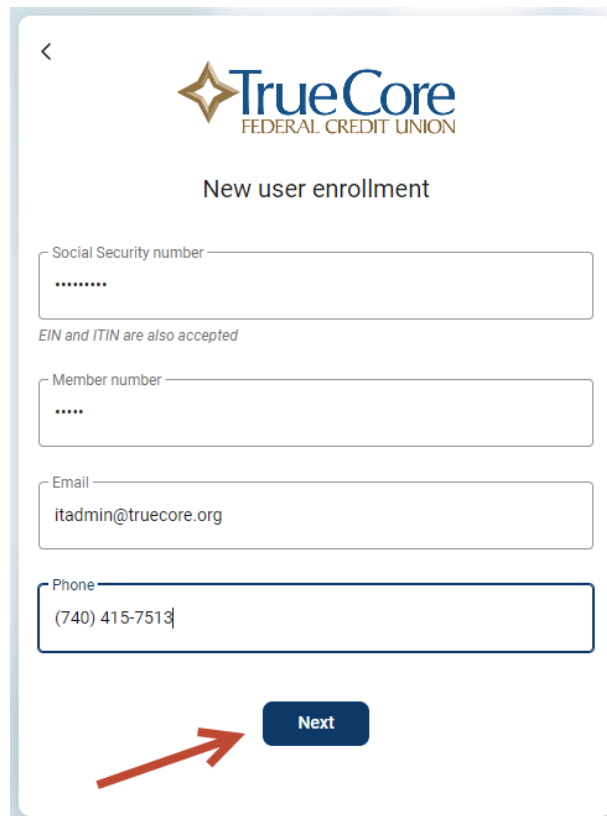
Username

Forgot?

First time user? Enroll now.

Continue

Step 2.

A screenshot of the TrueCore new user enrollment page. At the top left is a back arrow. In the center is the TrueCore logo. Below the logo is the heading "New user enrollment". There are four input fields: "Social Security number" (with a redacted value "*****"), "Member number" (with a redacted value "****"), "Email" (with the value "itadmin@truecore.org"), and "Phone" (with the value "(740) 415-7513"). At the bottom right is a dark blue "Next" button with a red arrow pointing to it.

<

TrueCore
FEDERAL CREDIT UNION

New user enrollment

Social Security number

EIN and ITIN are also accepted

Member number

Email
itadmin@truecore.org

Phone
(740) 415-7513

Next

Step 3.



Protect your account with 2-step verification

Each time you sign into your account on an unrecognized device, we require your password and a verification code. Never share your code with anyone.



Add an extra layer of security

Enter your password and a unique verification code.



Keep the bad people out

Even if someone else gets your password, it won't be enough to sign into your account.

Get started



Step 4.



Let's set up your phone

Provide a phone number that we have on file. On sign in, this number will be used to contact you with a unique verification code to confirm it's you. Message and data rates may apply.

Country

+ 1

US/Canada

Phone

(740) 415-7513


Next

Need help?



Step 5.

<




How do you want to get your codes?

We will send a one-time code to the phone number you provided. It will be valid for 5 minutes.


Text message/SMS (2FA program)
Message and data rates may apply.
Reply HELP for help and STOP to opt out.
[SMS terms](#) [Privacy policy](#)

Phone call
(740) 415-7513

 **Send code**

[Need help?](#)


Step 6.



Confirm phone number


We will be sending you a text message shortly at7513 with your verification code. This code will expire after 5 minutes.

Verification code

 **Verify**


[Resend Code](#)

Step 7.



You're all set!

From now on, when prompted for a verification code upon sign in you can receive that code from a text message to this phone number.

 [Done](#)

Step 8.

End User License agreement (EULA)

Credit Score and Report Authorization


As a feature of your digital banking account, we will provide you with Credit Score and Report access provided by SavvyMoney, Inc. This is a soft pull and will not affect your credit score.

You authorize SavvyMoney, Inc. to obtain your credit report for the purposes of securely verifying your identity, your credit score, and to share your credit score and credit information for the purposes of providing personalized offers to you as set forth in the SavvyMoney Terms of Service and Privacy Policy. You understand that SavvyMoney will obtain and share your credit score, credit information and credit profile now and as long as you are a user of this account, or until you revoke this authorization as outlined in the SavvyMoney, Inc. Terms of Service.

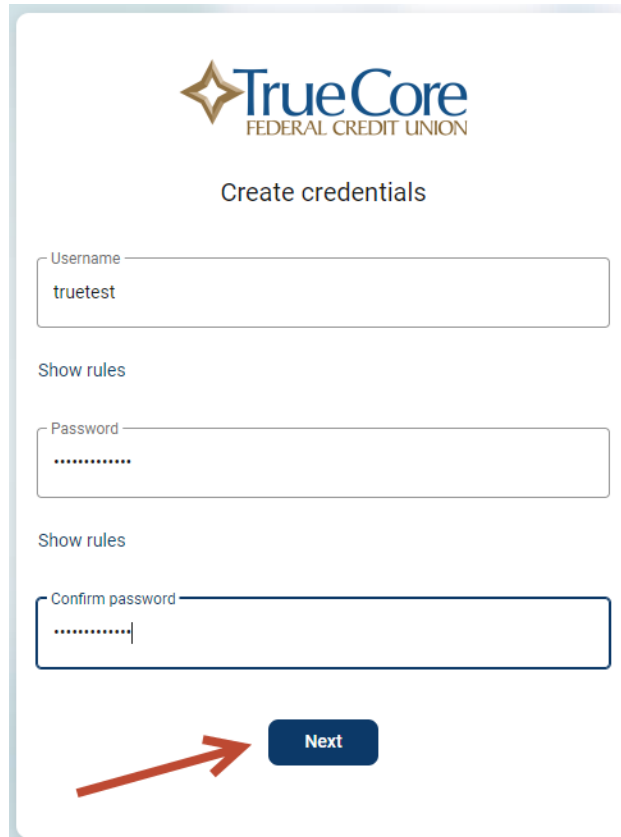
By clicking 'Accept', you are accepting Savvymoney's Terms of Service and Privacy Policy.


JH DIGITAL BANKING TERMS OF USE

The primary provider for the online and/or mobile banking service you are using (the "Service") is Jack Henry & Associates, Inc. (the "JH", "we" or "us"). By enrolling in our Service, you agree to these terms of use (the "Agreement"). Please read this Agreement carefully before using the Service. The Service includes the Software and the App as defined below. This Agreement applies to both the consumer version of the Service and App ("Banno") and the business version of the Service and App ("Banno").

 [Accept](#)

Step 9.





Create credentials


Username

Show rules

Password

Show rules

Confirm password



Step 10.

Enrollment is complete!

We hope you love TrueCore's digital banking platform.

If you have any questions, please visit www.truecore.org, email info@truecore.org, or call/text 740-345-6608.

Thank you for your membership!

